



WHISTLEBLOWERS

Platform for Protected Disclosures
in New Zealand



Why operate a Whistleblowing service?

According to recent economic crime surveys, whistleblowing lines rank amongst the **most effective** means of detecting fraud and other **serious wrongdoings**.

The Association of Certified Fraud Examiners report that when organisations **implement a hotline**, the amount of serious wrong-doings detected increases from 28% to 47%. It is therefore unsurprising that many organisations are looking to implement or improve whistleblower hotlines.

The **Protected Disclosures Act 2000** goes further in that it requires New Zealand public sector organisations to operate a protected disclosure regime.

About us

When faced with a problem requiring **Whistleblowing** expertise, we help turn your uncertainties into positive outcomes.

We help you uplift your capability, reduce your risk and immediately respond to Whistleblower **disclosures**.

The core of our business is to provide the confidence you require to manage Whistleblowing disclosures, to a **Forensic** standard, i.e. the highest level of proof. We strive to make you look good, even in times of crisis.

Our senior team has many years of **proven** experience. Our wider network consists of mainly ex law enforcement experts, who combine to provide a large pool of support to your Whistleblowers in their time of need.

"Every country needs its whistleblowers. They are crucial to a healthy society. The employee who, in the public interest, has the independence of judgement and the personal courage to challenge malpractice or illegality is a kind of public hero."

Fuad Alakbarov, 14th August 2017

How we can help you

As experts in handling whistleblowing calls, emails and interviews, your informants can place their trust in our team to ensure their concerns of serious wrongdoing are correctly relayed back to you so that you can take the appropriate action.

A Whistleblowing Platform is not complicated, nor should it be. We've created this handy little guide to help us explain...



Experienced whistleblowing experts

Our experts have many years of proven experience in managing disclosures from informants.



Independent

We are independent from your organisation and informants.



Multiple disclosure options

Our disclosure options include phone, email and post. We then record all disclosures into our secure reporting system.



24/7 service via contracted call centre

All calls are initially received by a contracted New Zealand call centre who will ensure disclosures are answered 24/7.



Confidentiality and anonymity

We will only report disclosures to the delegated representatives in your organisation. We also ensure that if requested, your whistleblowers maintain their anonymity.



New Zealand owned and operated

All disclosures are handled by experts located in New Zealand.

Whistleblowers Platform

Our service includes:

1. *A welcome pack and an initial consultation to explain how to maximise the service.*
2. *An initial setup including a phone line, e-mail address, web form and secure reporting system.*
3. *24/7 access to our call takers, who are located in New Zealand.*
4. *Monitoring of calls, e-mail, web forms and post.*
5. *Responding to and reporting of disclosures (charged at agreed hourly rates).*

We have plans starting from \$100 + GST per month plus a one-off setup fee and disbursements.

To find out more, please give us a call, send us an email, or visit our website.

Phone 0800 WITNESS (0800 948 637) or 021 779 310

Email support@incidentresponse.co.nz

Website <https://whistleblowers.co.nz>

We would be delighted to help.



INCIDENT RESPONSE SOLUTIONS

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